



PT/TSC/WS/2025-2026

Date: 20/10/2025

PUBLIC NOTIFICATION: Immediate Action Required on Pending Water Bills

This is to inform all residents and businesses within the Thromde that despite the Thromde Administration's continuous efforts to ensure a smooth and consistent flow of water services, we are facing significant non-cooperation from a substantial number of consumers regarding the settlement of outstanding water bills.

The Thromde has fulfilled its duty by issuing two separate public notifications aimed at resolving these pending issues:

- 1. Notification on Pending Bills and Possible Disconnection:** This notice clearly outlined the outstanding balances and the potential for service interruption.
- 2. Notification on Defective Water Meters, Meter Lost, Meter Reading Not Visible etc:** This notice urged consumers with faulty or non-functional water meters to contact the Thromde for necessary resolution and billing reconciliation.

Regrettably, a significant number of defaulters have still failed to turn up or respond to these notifications to settle their due payments or address their defective meters.

THEREFORE, TAKE NOTICE THAT:

Effective immediately, the Thromde Administration is compelled to move forward with the disconnection of water supply for all customers who have failed to settle their outstanding water bills or resolve their meter issues, as per the conditions stated in the prior notifications.

We urge all concerned consumers to contact the Thromde office immediately to settle their pending dues and avoid the inconvenience of disconnection.

Your cooperation in this matter is crucial for the Thromde to maintain and improve the quality and consistency of water services for all residents.